## **Policy Document**



Document Title	Quality Policy
Department	Operations
<b>Document Number</b>	CR-000092-QP

## **Our Commitment**

CRFS Limited is a privately-owned company founded in 2007 to provide commercial-off-the-shelf systems and solutions for cost-effective spectrum data collection and dynamic real-time monitoring and surveillance. The ambition of the company is to make CRFS a global standard for spectrum monitoring and management systems.

The Company has a unique blend of scientific and engineering staff that has a high degree of competency in the design, development and manufacture of spectrum intelligence systems and software.

CRFS Limited prides itself on providing commercial off-the-shelf and custom solutions and products to superior standard and quality relating to design, performance and safety thus providing a high degree of customer satisfaction.

The Company implements a Quality System designed to conform in all aspects to BS EN ISO9001:2015 International Standard for Quality and has as its scope;

"The design, manufacture and supply of RF spectrum monitoring equipment."

## **Our Policy**

CRFS Limited is committed to continually improve its overall performance regarding:

- Sales Growth
- Effective Product Development
- New Customers/ Repeat Customers
- On-Time Delivery
- Customer Rejects

This policy statement is issued to all employees at the commencement of their employment. Any subsequent updates of this policy will be communicated to employees through the internal communication channels. This policy statement is available upon request to external third parties including customers and suppliers.

This policy, together with the set measurable objectives, is regularly assessed for suitability at Management Review Meetings.

Nicholas Balon, Chief Executive Officer, 28 July 2021

**Author:** CEO & Head of Operations **Approved by:** CEO **Usage:** Internal and External

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